

PMO

PUBLIC MUTUAL ONLINE




CONVENIENT, EFFICIENT, PAPERLESS



PUBLIC MUTUAL

WHOLLY-OWNED SUBSIDIARY OF PUBLIC BANK



With **Public Mutual Online (PMO)**, you can perform your investment requests and account enquiries anytime, anywhere! It's easy, fast and secure!



You have the option to choose:

- **PMO Full Service**, which allows you to make investment and transaction requests (including redemption and switching), and enquire on your account balances, transactions and statements.
- **PMO Limited Service**, which allows you to invest into new and existing funds, register for Direct Debit Authorisation (DDA) and enquire on your account balances, transactions and statements.

What can Public Mutual Online do for you?



Unit Trust Investment and Transaction Requests

Invest into new and existing funds, register for DDA, Regular Investment Authorisation (RIA) and Regular Withdrawal Plan (RWP) as well as perform requests for redemption and switching.



Private Retirement Scheme (PRS) Account Opening and Contributions

Register for PRS account opening and contribute into PRS funds.



Fund Analytics

View details and features of funds, and compare performance of funds over selected periods.



Online Enquiry

Enjoy quick and easy access to the latest account balances and transactions.



Statements and Reports

View investment statements and fund reports with ease.



Monthly and Quarterly Fund Reviews

Access our monthly and quarterly fund review reports which provide fund performance, commentary, economic updates and market outlook.



Track Mutual Gold Qualifying Points (MGQP) Status

Login to check MGQP points and priority investor status.



Profile Maintenance

Update contact details and register bank account without having to fill in forms as well as change distribution instruction for accounts.

Special Sales Charge for Public Mutual Online Subscriber

You get to enjoy lower sales charges when you perform investment transactions via PMO into these funds:

FUND TYPE	Equity, Mixed Asset and Balanced Funds
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SALES CHARGE	5.25% of NAV per unit
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TRANSACTIONS	Initial and Additional Investment and DDA*
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FUND TYPE	Bond Funds
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SALES CHARGE	0.95% of NAV per unit
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TRANSACTIONS	Initial and Additional Investment and DDA*
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* For DDA, the above sales charge applies for as long as the Direct Debit is active.

3 Easy Ways to Register for Public Mutual Online

- Online via Public Mutual's official website.
- Submit your PMO application form at any Public Mutual Branch/Customer Service Centre.
- Via Public Mutual's Smart Kiosk at our Customer Service Centre in 1Utama Shopping Centre or selected branches.

How to Re-activate Your PMO Account

- Online by clicking [Forgot PMO User ID and Password](#) or [Forgot PMO Password](#) link at Investor PMO Log In Page.
- Via Public Mutual Smart Kiosk at our Customer Service Centre in 1Utama Shopping Centre or selected branches.
- Visit any of our customer service centres or branches nationwide.
- Call our Hotline at 03-2022 5000.

Get In Touch with Us



Unit Trust Consultant



Public Mutual Branch/Customer Service Centre




03-2022 5000



www.publicmutual.com.my





透过 **大众信托基金线上服务 (PMO)**，
您可以随时随地执行您的投资请求和帐户
查询! 就是这么简单、快捷及安全。

您可以选择:

- **大众信托基金线上全面服务 (PMO Full Service)**, 允许您进行投资和交易请求(包括赎回与转换), 并查询您的户口余额、交易和结算单。
- **大众信托基金线上有限服务 (PMO Limited Service)**, 允许您投资于崭新和现有的基金, 注册直接扣帐授权 (DDA) 并查询您的户口余额、交易和结算单。

大众信托基金线上服务可以为您做什么？



单位信托投资和交易请求

投资于崭新和现有的基金、注册直接扣帐授权、定期投资授权(RIA)及定期提款计划(RWP)，以及执行赎回和转换申请。



私人退休计划 (PRS) 户口开设及供款

注册开设私人退休计划户口及供款至私人退休计划基金。



基金分析

查看基金的详情及特征，并在特选期限内比较基金表现。



线上查询

轻松快速地查询最新的户口余额及交易。



结算单和报告

轻松查阅投资结算单和基金报告。



月度和季度基金概况

查阅我们的月度和季度基金概况报告，其中提供了基金表现、评论、经济最新概况和市场展望。



追踪信托金卡积分 (MGQP) 状态

登录查阅信托金卡积分及优先投资者状态。



维系档案

无需填写表格来更新联系详情和注册银行账户，以及更改户口的分利指示。

大众信托基金线上服务用户的特别销售费

当您通过大众信托基金线上服务投资到以下基金时，您可享受较低的销售费：

基金类型	股票、混合资产与平衡基金
销售费	每单位资产净值的5.25%
交易	首次与附加投资及直接扣帐授权*
基金类型	债券基金
销售费	每单位资产净值的0.95%
交易	首次与附加投资及直接扣帐授权*

* 只要直接扣帐授权保持活跃，上述的销售费即有效。

3个简单的方法注册大众信托基金线上服务

- 通过大众信托基金官方网站。
- 呈交您的大众信托基金线上服务申请表格于任何一间大众信托基金分行/客户服务中心。
- 通过位于1Utama购物中心的客户服务中心和特选分行的大众信托基金智能服务站。

如何重新启动您的大众信托基金线上服务户口

- 在大众信托基金线上服务登录页面，点击忘记大众信托基金线上服务用户ID和密码或忘记大众信托基金线上服务密码链接。
- 通过位于1Utama购物中心的客户服务中心和特选分行的大众信托基金智能服务站。
- 前往任何一间我们的客户服务中心或全国分行。
- 联络我们的热线03-2022 5000。

联系我们



单位信托顾问



大众信托基金分行/客户服务中心




03-2022 5000



www.publicmutual.com.my





Dengan **Public Mutual Online (PMO)**, anda boleh membuat permohonan pelaburan dan menyemak pertanyaan akaun pada bila-bila masa, di mana sahaja! Ia mudah, pantas dan selamat!



Anda mempunyai pilihan untuk memilih:

- **Perkhidmatan Penuh PMO (PMO Full Service)**, yang membolehkan anda membuat permintaan pelaburan dan urus niaga (termasuk penebusan dan tukar ganti) serta menyemak baki akaun, urus niaga dan penyata akaun anda.
- **Perkhidmatan Terhad PMO (PMO Limited Service)**, yang membolehkan anda melabur ke dalam dana baharu dan sedia ada, mendaftar untuk Arahan Debit Terus (ADT) serta menyemak baki akaun, urus niaga dan penyata akaun anda.

Manfaat Public Mutual Online



Pelaburan Unit Amanah dan Permohonan Urus Niaga

Melabur dalam dana baharu dan sedia ada, daftar untuk Arahan Debit Terus (ADT), Kebenaran Pelaburan Tetap (RIA) dan Pelan Pengeluaran Tetap (RWP) serta membuat permohonan untuk penebusan dan tukar ganti.



Pembukaan Akaun dan Caruman Skim Persaraan Swasta (PRS)

Daftar untuk pembukaan akaun PRS dan mencarum ke dalam dana PRS.



Analisis Dana

Semak maklumat, ciri-ciri dana dan membuat perbandingan prestasi dana untuk tempoh tertentu.



Pertanyaan Secara Dalam Talian

Nikmati akses yang pantas dan mudah untuk menyemak baki akaun dan urus niaga terkini.



Penyata dan Laporan

Semak penyata pelaburan dan laporan dana dengan mudah.



Ulasan Dana Bulanan dan Suku Tahunan

Akses ulasan dana laporan bulanan dan suku tahunan yang memaparkan prestasi dana, ulasan, kemas kini ekonomi dan prospek pasaran.



Semak Status Poin Kelayakan Mutual Gold (MGQP)

Log masuk untuk menyemak Poin MGQP dan status pelabur utama.



Penyelenggaraan Profil

Kemas kini maklumat peribadi dan daftar akaun bank tanpa perlu mengisi borang serta tukar arahan pengagihan untuk akaun.

Caj Jualan Istimewa buat Pelanggan Public Mutual Online

Anda boleh menikmati caj jualan yang lebih rendah apabila anda membuat urus niaga pelaburan melalui PMO ke dalam dana berikut:

JENIS DANA	Dana Ekuiti, Aset Campuran dan Imbang
CAJ JUALAN	5.25% daripada NAB seunit
URUS NIAGA	Pelaburan Permulaan dan Tambahan dan ADT*
JENIS DANA	Dana Bon
CAJ JUALAN	0.95% daripada NAB seunit
URUS NIAGA	Pelaburan Permulaan dan Tambahan dan ADT*

* Untuk ADT, caj jualan di atas boleh digunakan selagi Debit Terus masih aktif.

3 Cara Mudah untuk Mendaftar Public Mutual Online

- Secara dalam talian melalui laman web rasmi Public Mutual.
- Serahkan borang permohonan PMO anda kepada mana-mana Cawangan/Pusat Khidmat Pelanggan Public Mutual.
- Melalui Kiosk Pintar Public Mutual di Pusat Khidmat Pelanggan 1 Utama Shopping Centre atau cawangan terpilih.

Bagaimana untuk Aktifkan Semula Akaun PMO anda

- Secara dalam talian dengan klik pautan Lupa ID Pengguna dan Kata Laluan PMO atau Lupa Kata Laluan PMO pada Halaman Log Masuk Pelabur PMO.
- Melalui Kiosk Pintar Public Mutual di Pusat Khidmat Pelanggan 1 Utama Shopping Centre atau cawangan terpilih.
- Kunjungi mana-mana pusat khidmat pelanggan atau cawangan kami di seluruh negara.
- Hubungi Talian utama kami di 03-2022 5000.

Hubungi Kami



Perunding Unit Amanah



Cawangan/Pusat Khidmat Pelanggan Public Mutual



03-2022 5000



www.publicmutual.com.my



Branches/Customer Service Centres

WEST MALAYSIA

Customer Service Centre

Tel: 03-2022 5000

Mutual Gold Centre

Tel: 03-2022 5000

1 Utama Shopping Centre

Tel: 03-2022 5000

Alor Setar

Tel: 04-7366 500 Fax: 04-7364 655

E-mail: aor@publicmutual.com.my

Bangsar

Tel: 03-2022 5000 Fax: 03-2283 5739

E-mail: klsi@publicmutual.com.my

Batu Pahat

Tel: 07-4363 500 Fax: 07-4326 588

E-mail: bpt@publicmutual.com.my

Cheras

Tel: 03-2022 5000 Fax: 03-9132 1022

E-mail: chr@publicmutual.com.my

Damansara Perdana

Tel: 03-2022 5000 Fax: 03-7722 2475

E-mail: dsp@publicmutual.com.my

Ipoh

Tel: 05-2462 500 Fax: 05-2559 859

E-mail: iph@publicmutual.com.my

Johor Bahru

Tel: 07-3607 500 Fax: 07-3548 600

E-mail: jhb@publicmutual.com.my

Klang

Tel: 03-2022 5000 Fax: 03-3323 5632

E-mail: kel@publicmutual.com.my

Kluang

Tel: 07-7391 500 Fax: 07-7736 195

E-mail: klg@publicmutual.com.my

Kota Bharu

Tel: 09-7263 500 Fax: 09-7476 026

E-mail: kbr@publicmutual.com.my

Kuala Terengganu

Tel: 09-6321 500 Fax: 09-6317 030

E-mail: ktg@publicmutual.com.my

Kuantan

Tel: 09-5118 500 Fax: 09-5161 223

E-mail: ktn@publicmutual.com.my

Melaka

Tel: 06-2855 500 Fax: 06-2837 354

E-mail: mlk@publicmutual.com.my

Muar

Tel: 06-9562 500 Fax: 06-9536 830

E-mail: mua@publicmutual.com.my

Penang

Tel: 04-2196 500 Fax: 04-2295 171

E-mail: pen@publicmutual.com.my

Puchong

Tel: 03-2022 5000 Fax: 03-8065 3010

E-mail: pch@publicmutual.com.my

Seberang Perai

Tel: 04-5407 500 Fax: 04-5050 005

E-mail: sbp@publicmutual.com.my

Seremban

Tel: 06-6372 500 Fax: 06-7644 237

E-mail: sbm@publicmutual.com.my

Shah Alam

Tel: 03-2022 5000 Fax: 03-5513 9288

E-mail: sal@publicmutual.com.my

Sungai Petani

Tel: 04-4558 500 Fax: 04-4230 663

E-mail: sgp@publicmutual.com.my

Temerloh

Tel: 09-2955 500 Fax: 09-2968 060

E-mail: tml@publicmutual.com.my

EAST MALAYSIA

Bintulu

Tel: 086-859 500 Fax: 086-330 221

E-mail: btu@publicmutual.com.my

Kota Kinabalu

Tel: 088-327 500 Fax: 088-238 389

E-mail: bki@publicmutual.com.my

Kuching

Tel: 082-226 500 Fax: 082-239 825

E-mail: kch@publicmutual.com.my

Miri

Tel: 085-323 500 Fax: 085-416 195

E-mail: mri@publicmutual.com.my

Sandakan

Tel: 089-231 500 Fax: 089-222 889

E-mail: sdk@publicmutual.com.my

Sibu

Tel: 084-363 500 Fax: 084-330 269

E-mail: sbw@publicmutual.com.my

Tawau

Tel: 089-982 500 Fax: 089-765 326

E-mail: twu@publicmutual.com.my



Please read the terms and conditions as specified overleaf before completing this form in 'BLOCK LETTERS'.

1 FIRST HOLDER PARTICULARS

Name (Full name as in MyKad)

MyKad No. _____ - _____ - _____

Passport No. / Army / Police ID _____

2 REGISTRATION OF MOBILE NO. FOR PERSONAL AUTHENTICATION CODE (PAC)

Mobile No. : _____ - _____

(Limited to local telecommunication service provider only)

This mobile number will supersede the telephone number in our record, if any

3 BANK ACCOUNT DETAILS

Bank Name _____

Bank Account No. _____

Type of Account Individual Joint Account

Name of Account Holder(s)

The above bank account number will supersede the bank account number in our record, if any

4 DECLARATION

I irrevocably and unconditionally agree to be bound by the Terms and Conditions of PMO Services as specified overleaf and the Terms and Conditions Of Use Of the Service as stipulated in the PMO website.

Signature of First Holder

Date

FOR CUSTOMER SERVICE / BRANCH USE ONLY

First Holder ▶ MyKad verified against biometric and print screen attached

Remarks : _____

Name and Signature of Staff : _____

Date : _____

FOR UNIT TRUST OPERATIONS USE ONLY

Remarks : _____

Processed by / Date : _____

Checked by / Date : _____

TERMS AND CONDITIONS - PUBLIC MUTUAL ONLINE (PMO) SERVICES

Public Mutual Online (PMO) is an online facility which allows unitholders to perform their investments and transaction requests and obtain quick information on their investments.

Subscribers of PMO are bound by the following:-

1. By subscribing to PMO, you hereby consent to receive notice of all statements and reports including statements of transaction, interim and annual statements, fund reports and/or other communications in electronic form to be sent via your e-mail and that these statements and reports will be made available for your viewing and printing at PMO. You may opt for hard copy statements/reports in PMO.
2. You agree that Public Mutual may use your mobile number and/or e-mail address to validate/authenticate your registration and/or access for online services and/or any other services.
3. Your bank account details provided will be used for crediting of all payments (distribution, redemption and other monies payable).
4. You are advised to update your mobile number, e-mail address and bank account details should there be any change.
5. Any investment, redemption and switching requests made via PMO before or at 4.00 pm on any business day will be processed based on the price determined for the same business day; whilst any investment, redemption and switching requests made after 4:00 pm will be processed based on the price determined for the next business day.
6. Any investment, redemption and switching requests made via PMO on a non-business day will be treated as requests made on the following business day.
7. Your PMO subscription will be terminated when your accounts are closed for more than 6 months.
8. In the event of early cut-off time due to Half-Day Trading Session by Bursa Malaysia or by the Manager, investments and transaction requests made after the cut-off time will be processed based on the price determined for the next business day.
Notice on early cut-off time will be posted on Public Mutual Website and Public Mutual Online Homepage.
9. The unitholder shall fully indemnify and keep Public Mutual fully indemnified against any actions, proceedings, claims, losses, damages, costs and expenses which may be brought against, suffered or incurred and/or to which may be suffered or incurred by Public Mutual arising either directly or indirectly out of or in connection with Public Mutual accepting, relying on or failing to act on any instructions given by the unitholder unless due to the willful default or negligence of Public Mutual. The unitholder further agrees that his/her liabilities shall be a continuing liability and shall remain in full force and effect until his/her liabilities if any is fully discharged to Public Mutual's satisfaction.
10. Public Mutual reserves the right to accept or reject the application in whole or in part without assigning any reason.

Please contact our Customer Service HOTLINE 03-2022 5000 should you require any assistance.

HEAD OFFICE

Menara Public Bank 2,
No. 78, Jalan Raja Chulan,
50200 Kuala Lumpur.

CUSTOMER SERVICE HOTLINE

03-2022 5000

TELEPHONE

03-2022 6800

FACSIMILE

03-2022 6900

WEBSITE

www.publicmutual.com.my

Follow us

