

Public Mutual **Online**



**CONVENIENT, EFFICIENT,
PAPERLESS**



PUBLIC MUTUAL
WHOLLY-OWNED SUBSIDIARY OF PUBLIC BANK

With **Public Mutual Online (PMO)**, you can perform your investment requests and account enquiries anytime, anywhere!

It's easy, fast and secure!



You have the option to choose:

- **PMO Full Service**, which allows you to make investment and transaction requests (including redemption and switching), and enquire on your account balances, transactions and statements.
- **PMO Limited Service**, which allows you to invest into new and existing funds, register for Direct Debit Authorisation (DDA) and enquire on your account balances, transactions and statements.

What can Public Mutual Online do for you?

- 1. Unit Trust Investment and Transaction Requests**

You can invest into new and existing funds, register for DDA and perform requests for redemption and switching.
- 2. Private Retirement Scheme (PRS) Account Opening and Contributions**

You can register for PRS account opening and contribute into PRS funds.
- 3. Online Enquiry**

You can enjoy quick and easy access to your latest account balances and transactions.
- 4. Statements and Reports**

You can view your investment statements and fund reports with ease.
- 5. Monthly and Quarterly Fund Reviews**

You can access our monthly and quarterly fund review reports which provide fund performance, commentary, economic updates and market outlook.
- 6. Mutual Gold and Mutual Gold Elite Status**

You can check your Mutual Gold and Elite status as well as Mutual Gold Qualifying Points (MGQP).
- 7. Profile Maintenance**

You can update your contact details and register your bank account without having to fill in forms. You can also change your distribution instruction for your accounts.

Special Sales Charge for Public Mutual Online Subscriber

You get to enjoy lower sales charges when you perform investment transactions via PMO into these funds:

FUND TYPE	Equity, Mixed Asset and Balanced Funds
SALES CHARGE	5.25% of NAV per unit
TRANSACTIONS	Initial and Additional Investment and DDA*
FUND TYPE	Bond Funds
SALES CHARGE	0.95% of NAV per unit
TRANSACTIONS	Initial and Additional Investment and DDA*

* For DDA, the above sales charge applies for as long as the Direct Debit is active.


6 Easy Ways to Register for Public Mutual Online

- Online via Public Mutual's official website (for PMO Full Service).
- Submit your PMO application form at any Public Mutual Branch/Customer Service Centre or Public Bank Branch.
- Via Public Mutual's Smart Kiosk at our Customer Service Centre in 1Utama Shopping Centre or selected branches.
- Via PBeBank.com if you are a PBe registered user.
- Via PBB ATM if you are a Public Bank ATM Cardholder.
- Via your Unit Trust Consultant (UTC).

How to Re-activate Your PMO Account

- Online by clicking Forgot PMO User ID and Password or Forgot PMO Password link at Investor PMO Log In Page.
- Via Public Mutual Smart Kiosk at our Customer Service Centre in 1Utama Shopping Centre or selected branches.
- Visit any of our customer service centres or branches nationwide.
- Call our Hotline at 03-2022 5000.

Get In Touch with Us

-  Unit Trust Consultant
-  Public Mutual Branch/Customer Service Centre
-  03-2022 5000
-  www.publicmutual.com.my



Please read the terms and conditions as specified overleaf before completing this form in 'BLOCK LETTERS'.

1 FIRST HOLDER PARTICULARS
Name (Full name as in NRIC)

NRIC No. (New)
 - -
Passport No. / Army / Police ID

2 REGISTRATION OF MOBILE NO. FOR PERSONAL AUTHENTICATION CODE (PAC)
Mobile No. : -

(Limited to local telecommunication service provider only)

This mobile number will supersede the telephone number in our record, if any

3 BANK ACCOUNT DETAILS FOR CREDITING OF DISTRIBUTION, REDEMPTION AND OTHER MONIES PAYABLE
Bank Name

Bank Account No.

Type of Account
 Individual

 Joint Account

Name of Account Holder (s)

The above bank account number will supersede the bank account number in our record, if any

4 DECLARATION

I irrevocably and unconditionally agree to be bound by the Terms and Conditions of PMO Services as specified overleaf and the Terms and Conditions Of Use Of the Service as stipulated in the PMO website.

 Signature of First Holder

 Date

FOR CUSTOMER SERVICE / BRANCH USE ONLY

 First Holder NRIC verified against biometric and print screen attached

Remarks : _____

Name and Signature of Staff : _____

Date : _____

FOR UNIT TRUST OPERATIONS USE ONLY

Remarks : _____

Processed by / Date : _____

Checked by / Date : _____

FOR10632-0610188 (10/18)

PMO

TERMS AND CONDITIONS - PUBLIC MUTUAL ONLINE (PMO) SERVICES

Public Mutual Online (PMO) is an online facility which allows unitholders to perform their investments and transaction requests and obtain quick information on their investments.

Subscribers of PMO are bound by the following:-

- By subscribing to PMO, you hereby consent to receive notice of all statements and reports including statements of transaction, interim and annual statements, fund reports and/or other communications in electronic form to be sent via your e-mail and that these statements and reports will be made available for your viewing and printing at PMO. You may opt for hard copy statements/reports in PMO.
- You agree that Public Mutual may use your mobile number and/or e-mail address to validate/authenticate your registration and/or access for online services and/or any other services.
- Your bank account details provided will be used for crediting of all payments (distribution, redemption and other monies payable).
- You are advised to update your e-mail address and bank account details should there be any change.
- Any investment, redemption and switching requests made via PMO before or at 4.00 pm on any business day will be processed based on the price determined for the same business day; whilst any investment, redemption and switching requests made after 4:00 pm will be processed based on the price determined for the next business day.
- Any investment, redemption and switching requests made via PMO on a non-business day will be treated as requests made on the following business day.
- Your PMO subscription will be terminated when your accounts are closed for more than 6 months.
- In the event of early cut-off time due to Half-Day Trading Session by Bursa Malaysia or by the Manager, investments and transaction requests made after the cut-off time will be processed based on the price determined for the next business day. Notice on early cut-off time will be posted on Public Mutual Website and Public Mutual Online Homepage.
- The unitholder shall fully indemnify and keep Public Mutual fully indemnified against any actions, proceedings, claims, losses, damages, costs and expenses which may be brought against, suffered or incurred and/or to which may be suffered or incurred by Public Mutual arising either directly or indirectly out of or in connection with Public Mutual accepting, relying on or failing to act on any instructions given by the unitholder unless due to the willful default or negligence of Public Mutual. The unitholder further agrees that his/her liabilities shall be a continuing liability and shall remain in full force and effect until his/her liabilities if any is fully discharged to Public Mutual's satisfaction.
- Public Mutual reserves the right to accept or reject the application in whole or in part without assigning any reason.

Please contact our Customer Service HOTLINE 03-2022 5000 should you require any assistance.

Branches/Customer Service Centres

WEST MALAYSIA

HQ Customer Service Centre
Tel: 03-2022 5000

Mutual Gold Centre (Mont' Kiara)
Tel: 03-2022 5000

1 Utama Shopping Centre
Tel: 03-2022 5000

Alor Setar
Tel: 04-7366 500 Fax: 04-7310 178
E-mail: aor@publicmutual.com.my

Bangsar
Tel: 03-2022 5000 Fax: 03-2283 5739
E-mail: ksl@publicmutual.com.my

Batu Pahat
Tel: 07-4363 500 Fax: 07-4326 588
E-mail: bpt@publicmutual.com.my

Bukit Mertajam
Tel: 04-5405 000 Fax: 04-5376 580
E-mail: bkm@publicmutual.com.my

Butterworth
Tel: 04-3141 500 Fax: 04-3317 775
E-mail: btw@publicmutual.com.my

Cheras
Tel: 03-2022 5000 Fax: 03-9132 1022
E-mail: chr@publicmutual.com.my

Damansara Perdana
Tel: 03-2022 5000 Fax: 03-7722 2475
E-mail: dsp@publicmutual.com.my

Ipoh
Tel: 05-2462 500 Fax: 05-2559 859
Email: iph@publicmutual.com.my

Johor Bahru
Tel: 07-3607 500 Fax: 07-3548 600
E-mail: jhb@publicmutual.com.my

Klang
Tel: 03-2022 5000 Fax: 03-3323 5632
E-mail: kel@publicmutual.com.my

Kluang
Tel: 07-7391 500 Fax: 07-7736 195
E-mail: klg@publicmutual.com.my

Kota Bharu
Tel: 09-7263 500 Fax: 09-7476 026
E-mail: kbr@publicmutual.com.my

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Tel: 09-6321 500 Fax: 09-6317 030
E-mail: ktg@publicmutual.com.my

Kuantan
Tel: 09-5118 500 Fax: 09-5161 223
E-mail: ktn@publicmutual.com.my

Melaka
Tel: 06-2855 500 Fax: 06-2837 354
E-mail: mlk@publicmutual.com.my

Muar
Tel: 06-9562 500 Fax: 06-9536 830
E-mail: mua@publicmutual.com.my

Penang
Tel: 04-2196 500 Fax: 04-2295 171
E-mail: pen@publicmutual.com.my

Puchong
Tel: 03-2022 5000 Fax: 03-8065 3010
E-mail: pch@publicmutual.com.my

Seremban
Tel: 06-6372 500 Fax: 06-7644 237
E-mail: sbm@publicmutual.com.my

Shah Alam
Tel: 03-2022 5000 Fax: 03-5513 9288
E-mail: sal@publicmutual.com.my

Sungai Petani
Tel: 04-4558 500 Fax: 04-4230 663
E-mail: sgp@publicmutual.com.my

Temerloh
Tel: 09-2955 500 Fax: 09-2968 060
E-mail: tml@publicmutual.com.my

EAST MALAYSIA

Bintulu
Tel: 086-859 500 Fax: 086-330 221
E-mail: btu@publicmutual.com.my

Kota Kinabalu
Tel: 088-327 500 Fax: 088-238 389
E-mail: bki@publicmutual.com.my

Kuching
Tel: 082-226 500 Fax: 082-239 825
E-mail: kch@publicmutual.com.my

Miri
Tel: 085-323 500 Fax: 085-416 195
E-mail: mri@publicmutual.com.my

Sandakan
Tel: 089-231 500 Fax: 089-222 889
E-mail: sdk@publicmutual.com.my

Sibu
Tel: 084-363 500 Fax: 084-330 269
E-mail: sbw@publicmutual.com.my

Tawau
Tel: 089-982 500 Fax: 089-765 326
E-mail: twu@publicmutual.com.my

HEAD OFFICE

Menara Public Bank 2,
No. 78, Jalan Raja Chulan,
50200 Kuala Lumpur.

TELEPHONE

03-2022 6800

FACSIMILE

03-2022 6900

WEBSITE

www.publicmutual.com.my

CUSTOMER SERVICE HOTLINE

03-2022 5000

Follow us

