Discontinuation of SMS PAC Authentication

You are required to authorise your PMO transactions or service requests using Pocket-PMO SecureSign starting from the first quarter of 2024. Here's the list of transactions or service requests where the use of SMS Personal Authentication Code (PAC) will be discontinued.

    a) Switching
    b) Redemption
    c) Maintain Bank Account
    d) Update Personal Profile
    e) Update Domestic Ringgit Borrowing (DRB)
    f) Personal Login Phrase (PLP)
    g) Change Password
    h) Regular Investment Authorisation (RIA)
    i) Regular Withdrawal Plan (RWP)
    j) Maintain Family Relationship
    k) Add Joint Holder to Single Name Account(s)
    l) Online Enrolment for Jointholder
    m) Consent as Family Member
    n) Consent for Family Member to Pay for Investment
    o) Register to Pay for Family Members Investment
    p) PRS Member Registration

Kindly download the Pocket-PMO mobile application and register for SecureSign on Pocket-PMO to ensure uninterrupted PMO transactions or service requests.

Should you require further information, you may contact our Customer Service Hotline at 03-2022 5000.