

Notice on the Discontinuation of Support for PMO PLUS on iOS 14 and below.

The Management would like to inform that PMO PLUS will no longer be supported on devices running on iOS 14 and below effective 14 December 2025. Investors who use devices that run on iOS are advised to update their operating system to iOS 15 or higher in order to continue using PMO PLUS. This is part of our continuous efforts to keep your online investment experience safe and secure.

FAQ

1. How do I check or update my device's OS?

Go to "Settings" > "General", then tap "About" to view your current OS version. To update, return to "General" and select "Software Update". If an update is available, simply tap Download and Install.

2. If my device's OS is not updated before the effective date, can I still use the current PMO PLUS app?

You can still use PMO PLUS running on iOS 14 and below before 14 December 2025. Thereafter, support will cease for devices on iOS 14 and below. Please update your device's OS to iOS 15 or higher to continue using PMO PLUS.

3. What happens if I do not update my device's OS by the effective date?

If you do not update your device to the latest supported version by the effective date, you will not be able to log in to PMO PLUS on your iOS device. We therefore strongly encourage you to update your device's OS to iOS 15 or higher to avoid any interruptions.

If you have further enquiries, please contact our Customer Service Hotline at **03-2022 5000** or e-mail us at customer@publicmutual.com.my.

The Management of Public Mutual

14 December 2025

