

Notice on the Discontinuation of Support for PMO PLUS on Android 10 and Below.

The Management would like to inform that PMO PLUS will no longer be supported on devices running on Android 10 and below effective 1 March 2025. Investors who use devices that run on Android are advised to update their operating system to Android 11 or higher in order to continue using PMO PLUS. This is part of our continuous effort to keep your online investment experience safe and secure. Please note that investors using devices running on iOS are not affected by this change.

FAQ

1. How do I check or update my mobile device's Android OS?

To check or update your device's Android OS, go to "Settings" on your device. Find "About Device" or "About Phone", then look for "Software Information". There, you can see your device's current OS version and check for updates.

2. If my device's Android OS is not updated before the effective date, can I still use the current PMO PLUS app?

You can still use PMO PLUS running on Android 10 and below before 1 March 2025. Thereafter, support will cease for devices on Android 10 and below. Please update your device's OS to Android 11 or higher to continue using PMO PLUS.

3. What happens if I do not update my device's Android OS by the effective date?

Without updating your device to the latest supported version by the effective date, you will not be able to log in to PMO PLUS on your Android device. As such, we strongly encourage you to update your device's OS to Android 11 or higher to avoid any interruptions.

If you have further enquiries, please contact our Customer Service Hotline at **03 2022 6800** or e-mail us at customer@publicmutual.com.my for us to assist you.

The Management of Public Mutual
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